

Client Profile



The United States Postal Service® is an independent establishment of the Executive Branch of the United States Government. It operates in a businesslike way.

In the more than two centuries since USPS® began, it has grown and changed with America.

Today, the Postal Service™ delivers hundreds of millions of messages each day to more than 141 million homes and businesses.

Industry

Field Service – Transportation

Region

Americas

United States Postal Service reduces time to process fuel tickets

The Challenge

Every December, during the excitement of the holiday season, the USPS faces the task of delivering millions of packages within a very short period of time. To accomplish this enormous task they subcontract air freight companies to help meet the capacity need. One of the largest subcontracting expenses is the cost of the fuel for the cargo planes. The fuel expenses were not well monitored or reported, making accurate and timely payments very difficult. In years past reconciling the records and making payments on the fuel invoices has taken 5-8 months, triggering large penalties for the USPS.

The Solution

The USPS chose the ExpeData® Digital Writing Platform (EDWP) and the Core-TT Logistics Coordinator (CLC) service to accurately record fueling information and reduce the time to process fuel tickets. Using a digital ball point pen and a custom-designed form, the agent records the fuel information where the fueling takes place.

Partner Profile



The management team of CORE-TT have an average of over 20 years experience in logistics related information technology. This has been gained in USA, UK, Hong Kong, Australia and New Zealand.

The Solution Continued

The handwritten information is sent wirelessly through a Bluetooth®-enabled phone to the EDWP where it is converted to data and instantly made available to the CLC. The combination of the EDWP and CLC provided early visibility to all parties on critical information leading to better management of resources.

The Results

The use of the ExpeData Digital Writing Platform as an integrated part of the CLC system resulted in a number of benefits for USPS. All fuel tickets were completed and submitted before leaving the fuel station; they were captured and organized in one system; and performance measurement and invoice reconciliation was completed in a timely manner. In 2007, for the first time ever the USPS had reconciled and paid all fuel invoices by December 27th and received no penalties.

“By the 27th of December USPS had completed certification and approval of all undisputed services and fuel invoices and incurred no penalties. In prior years this took 5-8 months to accomplish and incurred significant penalties.”

USPS and Core-TT Executives



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